

Qualification title: Level 3 Advanced Technical Diploma in Barbering (6002-30)

Test title: 6002-030 & 530 Theory exam

Version: June 2017

Base mark: 60 marks

Mark Scheme

1. Explain how a barber can maintain personal protection during services. (6 marks)

A maximum of three marks for identifying PPE.

- Wearing shoes that cover the feet (1)to prevent hair clippings penetrating own skin (1), to reduce the risk of harm from sharp tools (1)
- Wearing gloves (1) to reduce the risk of dermatitis(1), avoid chemicals coming into contact with the skin (1) and helps to reduce cross infection (1)
- Wearing an apron (1) to protect own clothing from chemicals (1) hair clippings (1)
- Washing hands between clients to reduce the risk of cross-infection (1)

2. Explain how to adapt communication techniques for different client needs. (5 marks)

- Maintain eye contact/positive body language (1)
- Speak clearly (1) and face the client (1)
- Adapt language/terminology to suit client needs (1)
- Repeat information where necessary (1)
- Use visual aids (1) to explore/clarify ideas (1).
- Use a different questioning technique (1) depending on the information required from clients / closed and open questions (1)
- Examples accepted for 1 mark

- ensure clients fully understand and agree to the service (1)
- ensure clients with disabilities/ are from different cultures or religions/ different ages fully understand and agree to the service (1)
- ensure the barber fully understands client requirements (1)
- provide a professional service (1)
- maintain client confidence/provide client satisfaction (1)
- give the client relevant personalised aftercare advice (1)
- Examples accepted for 1 mark

3. Rodney would like a short haircut, he has a very low hairline and strong nape whorl. Discuss the suitability of the following neckline shapes: (6 marks)

- Skin fade
- Squared.

One mark for any one of the following. Candidates must cover both neckline shapes to gain full marks.

Skin fade – the hair outside the outline shape of the skin fade will be completely removed (1), the growth pattern would be removed (1), hair that has been removed will quickly grow back eg growth pattern and low hairline (1), and will require more regular cuts for style maintenance (1)

Squared – the square shape may follow the low natural hairline (1), or, if the square neckline is created then the hair growth pattern (1) and/or low neckline (1) will be removed from outside of the square shape (1). In this case the hair will quickly grow back (eg the growth pattern) (1), and will require more regular cuts for style maintenance (1). If growth patterns are not removed with this neckline shape the area will be untidy/unmanageable/stick out / visible (1)

4a. Describe **three** characteristics of tinea capitis (3 marks)

4b. State a possible cause of tinea capitis. (1 mark)

4a. One mark each for reference to characteristics, up to a maximum of three marks.

Characteristics - Starts with the small pinkish/greyish patches on the scalp/skin (1), develops into a circular area covered with grey scales (1), area has short broken hairs / patchy hair loss in the circular area (1), redness around the circular areas (1), spreads rapidly on the scalp/skin (1).

4b. One mark maximum for reference any one of the following causes.

Cause - by a fungus that grows on the skin (1), fungal spores are passed between people through indirect contact (sharing towels, bedding, etc.) (1), and direct contact (1). Can be passed on from contact with animals (1)

4c. Describe **two** characteristics of eczema. (2 marks)

4d. State a possible cause of eczema. (1 mark)

4c. One mark for reference to any of the following characteristics, up to a maximum of 2 marks.

Characteristics - Red itchy patches on the skin (1), can appear inflamed (1), skin can split and start to weep (1), and may appear infected (1), patches of dry skin (1)

4d. One mark maximum for reference to the cause.

Causes – can be genetic factors / stress / diet / allergy

5a. Describe how the lymphatic system affects the skin.

(5 marks)

One mark for reference to any five of the following:

The lymphatic system removes bacteria (1), foreign matter (1), excess fluids (1) and toxins from the tissues (1). It helps the skin by preventing infection/helps protect organs of the body (1), improving the skins condition (1) and the skins appearance (1), transports nutrients to tissues (1), returns fluids to the bloodstream (1)

5b. Describe how the blood system affects the skin.

(4 marks)

One mark each for reference to any four of the following:

Blood carries nutrients to cells and/or tissues of the skin (1), it also carries oxygen to cells and/or tissues of the skin (1) and transports metabolic waste/carbon products away from the cells (1), helps repair the skin (1), maintain the skins condition (1) and improve the skins appearance (1)

6 Ainsley has type 4 hair and shows signs of skin irritation during a shaving service.

a. Explain actions that can be taken to resolve the problem.

(6 marks)

a. One mark for each of the causes (a maximum of 3) and one mark for a relevant explanation of how they could be resolved (a maximum 3 marks)

- Product used is too strong for the skins sensitivity (1); remove the product with cool water to calm the skin/ if irritation persists, refer for medical attention. (1)
- Insufficient product applied to lubricate during the shave (1); apply more product if condition allows, / otherwise remove the product and cool the skin. (1)
- Allergy to the product used (1); remove the product immediately / refer for medical attention (1)
- Razor drag occurs (1); re-apply and maintain sufficient lather throughout the shaving process (1), apply additional product using sponge technique (1).
- Razor blade becomes blunt (1); replace the blade (1)
- Skin sensitive to shaving (1), apply cold towel compress (1), massage with aftershave balm/oil (1), or recommend close cutting with clipper/trimmers to complete (1)

b. Explain aftercare advice and recommendations that could be given to Ainsley following the shaving service.

(3 marks)

- Exfoliate regularly (1) to reduce the risk of ingrowing hairs (1)
- Use moisturising products (1) to help prevent skin dehydration (1)
- Use bump sprays (1) to reduce the risk of infection from in-growing hairs
- Use of suitable shaving/skin products for sensitive (1)
- When to return to the barbershop to help maintain a clean shave appearance (1)
- How to maintain the shave between visits to help maintain the look/build good customer service
- Other services available in the barber shop the client might need/be interested in, for client benefit/business growth. (1)

7. Justin has a client with coarse type 1 hair, with a low double crown and a cowlick at the front hairline. The client has brought in a picture of how he would like his hair to look.

Explain how the influencing factors might affect style achievability.

(6 marks)



<http://www.menshairstyletrends.com/49-new-hairstyles-for-men-2016>

One mark each for reference to any six of the following:

Double crown - Hair length around the crown area will need to be left longer to give weight and prevent sticking up (1), or the length can be cut short to work the low double crown into the style(1), avoid thinning the hair out around the crown (1)

Cowlick - The style will need to be adapted at the front hairline because of the cowlick (1), use of cutting techniques may need to be adapted to incorporate the cowlick (1) adjust hair direction at the front to fall slightly over to one side (1)

Coarse hair – adapt cutting techniques to create a blended finish (1) adapt styling and finishing techniques for coarse hair to achieve the look (1) adapt the styling/finishing products to achieve the look(1)

Type 1 hair – adapt cutting techniques to blend the graduation (1), and avoid scissor lines (1). Adapt styling/finishing products to achieve the required look.

8. Olly has type 4 hair that is approximately 10cm in length. He also has a full beard that has become unmanageable. He requests a skin fade leaving some length on top and a short chinstrap beard. During consultation he mentioned he had a tattoo on the back of his neck a few days ago and you notice he has skin tags on the side of his neck.

Discuss a variety of considerations of carrying out the service to meet Olly's needs.

(12 marks)

Indicative content:

Candidate discussion may include, but not be limited to the following:

Consultation considerations and possible implications that may impact on the service, with reference to:

- Hair analysis: reference to hair classification as very curly/frizzy movement; hair characteristics with reference to hair length and elasticity, possible adverse hair conditions, tests and diagnosis
- Facial hair analysis: reference to type 4 facial hair, hair characteristics
- Skin analysis: adverse skin conditions with reference to skin tags, recent tattoo and the implications on the service for example, a small tattoo could be covered up and the service still carried out, or if the tattoo is large, may need to recommend a different cut/style.
- Client requirements, suitability, achievability, costs, time, maintenance for both haircut and facial hair design
- Exploration different options and confirm agreement and recommendations for service

Client satisfaction:

- Seeking client agreement and satisfaction throughout the service and with the final outcome

Service, reference to:

- Hair cutting tools and equipment
- Facial hair cutting tools and equipment
- Shaving tools and equipment
- Product selection
- Use of products
- Styling and finishing techniques
- Cutting and shaving techniques with reference to personalisation
- Safe and hygienic working practice with reference to skin tags, etc
- Aftercare advice
- Recommendations on maintenance, products, return visits, other services within the barbershop

Band 1 (1 – 4 marks)

The response covers a narrow range of considerations and implications of the achievability of the style. The discussion contains little reference to adaptations needed for the service. A lack of breadth and depth of knowledge and understanding is evident. Minimal and standard recommendations on aftercare might be given but with little or no justifications. Lack of terminology and very little structure to the discussion is evident, includes some inaccuracies.

To access higher marks in the band, the response will contain a few detailed considerations with some breath of knowledge in parts of the discussion.

Band 2 (5 – 8 marks)

The response makes a reasonable attempt to cover the main considerations and implications of the achievability of the style which shows some breadth and depth of understanding.

Discussion is mostly relevant and likely to be detailed in some areas more than others and will include some reference to products and/or tools, equipment and techniques. Some adaptations to the service and aftercare advice suggested with limited justifications. Clear knowledge of topic is evident although linkages between these may be fragmented and lack coherency. The overall discussion is presented in a clear format and the use of terminology is mostly appropriate.

To access higher marks in the band, content is factually accurate, the discussion will be mostly detailed and contain relevant justifications. The overall discussion is presented clearly and with logical structure.

Band 3 (9 – 12 marks)

Thorough and detailed response which covers a range of relevant considerations and their implications on the achievability of the style. The response shows depth and breadth of knowledge and understanding through appropriate justifications throughout. Comparisons are drawn on the effects and limitations for a range of products, tools, equipment and techniques including reference to credible adaptations. Aftercare advice was tailored to the client with clear and appropriate reasoning for recommendations. Throughout the discussion recommendations and opinions are coherent and supported by accurate factual content.

Relevant use of accurate terminology and the overall discussion is presented in a clear and structured format.

To access higher marks within the band, the response will be fully personalised to the client; be well balanced, comprehensive and the recommendations will be fully justified.