

City & Guilds Level 3 Diploma in Dog Grooming – plans for the new qualification

We are redeveloping the 7763-03 Level 3 Certificate in Introductory Dog Grooming and Level 3 Diploma for Professional Dog Stylists. The main driver for this redevelopment is the change in framework requirements (currently regulated on the QCF and needs to be put onto the NQF), to make the qualification eligible for funding and on Section 96.

This means that that units and assessment methodology is changing. Going forward, there will only be one qualification. Level 3 Diploma in Dog Grooming which will be graded overall pass, merit, distinction and distinction*. It will be synoptically assessed at the end of the qualification and have two assessments:

- 1 x externally set, externally marked assessment – knowledge test
- 1 x externally set, internally marked assessment – practical skills and oral questioning as appropriate – this will be quality assured.

All of the units in the qualification will be mandatory. Learners will be required cover all dog breeds including cross breeds. This is to keep up with industry and to prepare them for what would actually happen in a commercial dog groomers environment. The current qualification only covers 12 named breeds, which is outdated. However, the guidance that has been developed for the current 7763-03 will still be incorporated into the new qualification but teaching should be around head, body, tail and feet/ leg shapes so that candidates can then be prepared for any dog breed that they come across in a commercial salon eg labradoodle.

We are planning to have the new qualification available for registration in Autumn 2015. The current 7763-03 will still be available for any learners waiting to complete their assessments

Below is an outline of the new unit content. Please note that all repetition will be reviewed and removed as appropriate – in the current qualification there is a lot of repetition of learning outcomes across units.

New Unit (titles are working not final)	New content	Content from current 7763-03 unit/ Learning outcome
301: Health & Safety, Legislation and codes of practice for the dog grooming industry	Knowledge: <ul style="list-style-type: none"> • Animal <ul style="list-style-type: none"> - Animal Welfare Act - Dogs Act - Vet Surgeons Act - Zoonoses Order • Health and Safety at Work Act 	7763-008 Handle payments from clients <ul style="list-style-type: none"> - LO5 know relevant health and safety procedures 7763-010 Move animals between locations <ul style="list-style-type: none"> - LO2 be able to work safely and minimise environmental damage

	<ul style="list-style-type: none"> • RIDDOR • COSHH • PPE • Waste disposal • Fire Regs • First Aid • Public and employability • Data Protection • Manual handling <p>Codes of Practice – five needs, Dogs in grooming salons (originally from New Zealand but used in UK)</p> <ul style="list-style-type: none"> • Typical/ common emergency situations in dog grooming and first aid eg fire from electrical equipment, cuts • What to do <p>Skills:</p> <ul style="list-style-type: none"> • Use of PPE • Waste disposal • Risk assessment • Cleaning • Housing of dogs at salon 	<ul style="list-style-type: none"> - LO4 know relevant health and safety legislation and environmental good practice <p>7763-012 Carry out styling and finishing of dogs</p> <ul style="list-style-type: none"> - LO3 promote health and safety and environmental good practice - LO6 understand relevant health and safety legislation and environmental good practice <p>7763-024 Assess and plan dog grooming work</p> <ul style="list-style-type: none"> - LO3 promote health and safety and environmental good practice - LO6 understand relevant health and safety legislation and environmental good practice <p>7763-025 Promote and maintain the health and well-being of animals</p> <ul style="list-style-type: none"> - LO1 be able to promote and maintain the health and well-being of animals - LO2 be able to work safely - LO4 know how to promote and maintain the health and welfare of animals - LO5 know relevant health and safety legislation and environmental good practice <p>7763-015 Health checking a dog by a dog groomer</p>
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<p>302: Preparing, styling and finishing a dog</p>	<p>Knowledge:</p> <p>Style and finishing</p> <ul style="list-style-type: none"> • Breed standards • Theory of 5 (head, tails, bodies, legs/feet, ears) • Coat types (wool, silk, wire, double, corded, smooth, hairless (eg Chinese crested) <p>Equipment and tools – hand and electric</p> <ul style="list-style-type: none"> • Selection and use appropriate to coat type and condition • Safe use • Vulnerable areas on a dog and use of equipment/ tools • Brushing and clipping burns 	<p>7763-012 Carry out styling and finishing of dogs</p> <ul style="list-style-type: none"> - LO1 carry out styling and finishing of dogs - LO2 Maintain and use relevant equipment - LO4 understand how to carry out the styling and finishing of dogs - LO5 understand the reasons for maintaining equipment <p>7763-024 Assess and plan dog grooming work</p> <ul style="list-style-type: none"> - LO1 assess and plan the work to be done - LO2 maintain and use relevant equipment - LO4 understand how to assess and plan the work to be done

	<ul style="list-style-type: none"> • Maintain/ servicing PAT/ WEEE • Storage <p>Sterilisation – UV, cold ultra sonic, autoclave</p> <p>Preparation of/ planning of dog for grooming</p> <ul style="list-style-type: none"> • Coat/ texture • Managing customers expectations • Underlying health problems • Life stages • Prescription products – shampoo, conditioner, treatments • Bathing/ drying • Nail prep • Breed history <p>Handling and restraining</p> <ul style="list-style-type: none"> • Manual handling • PPE/ techniques/ equipment • Transporting • Five needs <p>Skills:</p> <p>Style and finishing</p> <ul style="list-style-type: none"> • Head and body styles • Coat types including hand strip • Realistic timescales – not exceeding 2 hours <p>Equipment and tools – hand and electric</p> <ul style="list-style-type: none"> • Maintaining and servicing • Selecting • Cleaning including sterilisation • Storage • Safe method of use <p>Handling and restraining</p> <ul style="list-style-type: none"> • Supporting joints/ limbs correctly when handling/ lifting 	<ul style="list-style-type: none"> - LO5 understand the reasons for maintaining equipment <p>7763-018 Hand stripping a dog</p> <ul style="list-style-type: none"> - LO1 assess a dog for hand stripping - LO2 hand strip a dog using suitable tools and equipment <p>7763-019 Style and trim a spaniel’s coat</p> <ul style="list-style-type: none"> - LO1 choose a suitable dog and prepare for styling - LO2 present and handle dog correctly - LO3 carry out styling of the spaniel <p>7763-020 Style and trim a short-legged terrier’s coat</p> <ul style="list-style-type: none"> - LO1 choose a suitable dog and prepare for styling - LO2 present and handle the dog correctly - LO3 carry out styling of the terrier <p>7763-21 Style and Trim a poodles coat</p> <ul style="list-style-type: none"> - LO1 choose a suitable dog and prepare for styling - LO2 present and handle the dog correctly - LO3 Carry out styling of the poodle <p>7763-022 Style and trim a long legged terrier or schnauzer’s coat</p> <ul style="list-style-type: none"> - LO1 choose a suitable dog and prepare for styling - LO2 present and handle the dog correctly - LO3 carry out styling of the terrier or schnauzer
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	<ul style="list-style-type: none"> • Lifting and carrying – correct and safe methods/ techniques • Transporting dogs between locations • Duty of care/ enrichment • Five needs – exercise/walking/ food/ water <p>Preparation of/ planning of dog for grooming</p> <ul style="list-style-type: none"> • Clean and knot free • Nails and ears cleaning 	
<p>303 Health checking and handling a dog in a dog grooming environment</p>	<p>Knowledge:</p> <p>Health Checks</p> <ul style="list-style-type: none"> • Anatomy and physiology of a dog • Parasites/ zoonoses/ anthraxonosis • Disorders/ disability/ diseases • Appearance of normal health and normal values • Signs of stress • Life stages • Stereotypical behaviour of breeds <p>Handling and restraining</p> <ul style="list-style-type: none"> • Manual handling • PPE/ techniques/ equipment • Transporting • Five needs <p>Skills:</p> <p>Health checks</p> <p>Assessment of dog to include coat, condition, planning, common conditions/ parasites/ ailments and behavioural check</p> <p>Handling and restraining</p> <ul style="list-style-type: none"> • Supporting joints/ limbs correctly when handling/ lifting 	<p>7763-010 Move animals between locations</p> <ul style="list-style-type: none"> - LO1 be able to move animals between locations - LO3 know how to move animals between locations <p>7763-015 Health checking a dog by a dog groomer</p> <ul style="list-style-type: none"> - LO1 monitor and report on the health status of dogs <p>7763-019 Style and trim a spaniel’s coat</p> <ul style="list-style-type: none"> - LO2 present and handle the dog correctly <p>7763-020 Style and trim a short legged terrier’s coat</p> <ul style="list-style-type: none"> - LO2 present and handle the dog correctly <p>7763-021 Style and trim a poodle’s coat</p> <ul style="list-style-type: none"> - LO2 present and handle the dog correctly <p>7763-022 Style and trim a long legged terrier or schnauzer’s coat</p> <ul style="list-style-type: none"> - LO2 present and handle the dog correctly

	<ul style="list-style-type: none"> • Lifting and carrying – correct and safe methods/ techniques • Transporting dogs between locations • Duty of care/ enrichment <p>Five needs – exercise/walking/ food/ water</p>	
<p>304 Customer service and record keeping in a dog grooming environment</p>	<p>Knowledge:</p> <p>Customer Service</p> <ul style="list-style-type: none"> • Taking information from clients • Recording information • Disposal of information • Storage of information • Appointments • Payments • Communication – spoken and written <p>Record keeping</p> <ul style="list-style-type: none"> • Accounts • Wages • Client & dog grooming records • Disclaimer • Prescription products – AMTRA • PPE <p>Skills:</p> <p>Customer service</p> <ul style="list-style-type: none"> • Communication – spoken and written • Appointments • Payments <p>Record keeping</p> <ul style="list-style-type: none"> • What to keep • How long • Data protection 	<p>7763-008 Handle Payments from clients</p> <ul style="list-style-type: none"> - LO1 be able to handle payments from clients - LO2 know how to handle payments from clients correctly <p>7763-009 Welcome, receive and care for visitors</p> <ul style="list-style-type: none"> - LO1 welcome and receive visitors - LO2 care for visitors - LO3 Know how to welcome and receive visitors - LO4 know how to care for visitors <p>7763-010 Move animals between locations</p> <ul style="list-style-type: none"> - LO5 know how to maintain accurate records <p>7763-025 Promote and maintain the health and well-being of animals</p> <ul style="list-style-type: none"> - LO3 be able to maintain accurate records - LO6 know how to maintain accurate records