

# CERTIFICATES IN HEALTH AND SOCIAL CARE

## CENTRES' INFORMATION



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An estimated three million people are employed in the health and social care sectors in the UK. Driven by the government requirements across the UK to modernise and raise standards in these sectors, there is an increasing need to recruit, retain and develop the skills of this workforce.

City & Guilds qualifications in Health and Social Care are highly supported and recognised by the sector skills councils, regulators and workforce development organisations in this area; written in to National Service Standards in social care and form the basis for workforce development and the Agenda for Change in the NHS.

Our Certificates in Health and Social Care are the approved *Technical Certificates* within the apprenticeship frameworks in England and Wales. They are designed to support all learners who are either employed or undertaking work experience in health or social care, across both adults and children and young people settings.

These qualifications not only provide and support the knowledge and learning needed to achieve the core units of the City & Guilds level 2 and 3 NVQs in Health & Social Care, but are also suitable for anyone who is not following N/SVQ and Apprenticeships programmes. Closely mapped to the Induction frameworks and requirements across the UK, they support entry to the workforce and can evidence early learning in the induction stage. They enable learners to build knowledge, understanding and skills which are appropriate to many job roles within this sector.

## What qualifications are available?

### Level 2 Certificate in Health and Social Care (Technical Certificate)

This level 2 certificate is designed for anyone who works or who wants to work in a health or social care setting. It is relevant for home care assistants, community support assistants, healthcare assistants, and residential or day service assistants.

Learners need to complete the following **four** units:

- Developing own knowledge and practice in a health and social care setting
- Supporting the care, protection and well-being of individuals in a health and social care setting
- Communicating with, and completing records for individuals in a health and social care setting
- Understanding health and safety practice in a health and social care setting

Learners must successfully complete all **four** units by written assignments to gain the full certificate.

### Level 3 Certificates in Health and Social Care (Technical Certificate)

This qualification offers two pathways - one for those working with **adults** and another for those working with **children and young people**. The **Adult pathway** is particularly relevant to those who have supervisory responsibility or are involved in specialist tasks with some degree of responsibility or independence. It is aimed at senior care workers, health care workers, home care organisers and community support workers.

The **Children and Young People pathway** is especially relevant to residential child care workers and foster carers as well as workers in health and youth justice settings. It is also available to anyone who has completed the level 2 qualification but not currently working in a level 3 job role.

Learners must to complete a total of **four** units by written assignments.

There are **three** core units:

- Reflecting on and developing own practice in a health and social care role
- Promoting effective communication for and about individuals in a health and social care setting
- Promote health and safety practice in a health and social care setting

They must then select **one** optional unit which defines their chosen pathway:

- Promoting the care, well-being and protection of children and young people (Children and young people pathway)

or

- Promoting choice, well-being and the protection of all individuals in a care setting (Adults)

The level 3 certificate can also be used to progress individuals who have completed the level 2 Certificate but are not currently working in a level 3 job role.

### What are the entry requirements and how are learners assessed?

There are no formal entry requirements for these qualifications, however centres must ensure that learners have the skills to be able to complete them. Learners will require some study skills and general communication skills in order to complete the assignments.

Each unit is assessed by a centre-marked written assignment which is made up of a number of tasks. Learners are **not** required to complete an external test or exam.

### Key points

- Recognised by employers across the UK
- Designed for care workers in the full range of settings
- Prove that you have the skills and knowledge to work competently and safely with service users
- You do not need any other qualifications to become a candidate
- Acts as a stand alone qualification as well as forming the *Technical Certificate* of the Health and Social Care Apprenticeship in both England and Wales

### **Do the qualifications form part of a recognised framework?**

These qualifications are approved by qualification authorities across the UK and are highly recognised by regulators and workforce development organisations. These certificates meet the Technical Certificate requirements for the apprenticeship framework in Health & Social Care in both England and Wales.

### **Are there any support materials available?**

All centres and learners are automatically supplied with the packs containing the full standards and units. These can also be purchased separately from our Publications team or downloaded from our website at [www.cityandguilds.com/healthandsocialcare](http://www.cityandguilds.com/healthandsocialcare).

### **Why choose City & Guilds?**

City & Guilds is the foremost provider of vocational qualifications in the Health and Social Care sectors with dedicated development and quality improvement teams. They are supported by a network of specialist Community & Society Advisers who are based in each of our local offices throughout the UK. These Advisers work directly with employers and centres to ensure that you are able to interpret the requirements to successfully deliver our qualifications. They also run a number of regional network events to help centres with any issues and to provide a forum to share good practice.

### **Are there any other qualifications that may be of interest to me?**

You might also be interested in these NVQ/SVQs:

**Level 2,3 and 4 N/SVQ in Health and Social Care**

**Level 2 and NVQs in Health**

**Level 2,3 and 4 N/SVQ Children's Care, Learning and Development (CCLD)**

**Levels 2 and 3 NVQ in Youth Work**

**Higher Professional Diploma in Learning Disability Services**

**Higher Professional Diploma in Health and Well-Being**

We also offer a range of qualifications designed to help learners progress between levels:

**Levels 2 and 3 Certificate in Working with People who have Learning Disabilities**

**Level 2 and 3 Certificates in Children's Care, Learning and Development (CCLD)**

**Level 3 Certificate in Community Mental Health Care**

To find out more details on the benefits of Apprenticeships, go to [www.apprenticeships.org.uk](http://www.apprenticeships.org.uk)

### **What's the next step**

If you are an existing approved centre, you will need to complete a qualification approval form (QAP). If you are not an approved centre and would like to become one, please contact your nearest City & Guilds office who will guide you through the approval process.

### **How can I find out more?**

You can find out more by contacting your nearest City & Guilds office. To find it, log on to our website or contact our Customer Relations team at:

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**If asked for a qualification number, please quote 3179.**

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