# Level 2 and 3 Certificate in Electrotechncial Technology (2330)



Frequently asked questions

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### **Contents**

1	General Questions	2
Who is th	is qualification for?	2
What level is this qualification available at?		2
What are the Guided Learning Hours (GLH) for this qualification?		2
What is the QCA reference number?		2
Which qualifications are related to this one?		2
What pro	gression to other qualifications is available?	2
2	Specific questions	3
Is there a	solid competent ready point of contact for centres, giving advice help and support?	3
The science in Level 2 seems to repeat itself in Level 3. Is there a reason for this?		3
Are students allowed to make reference to the on-site guide and BS 7671 while answering		3
Is the City and Guilds 2330 qualification on the National Qualifications Framework (NQF) and $\dots$		3
Are there any sample questions for the online exams?		3
Do the Guided Learning Hours include time for assessment?		3
3	Underpinning knowledge questions and on-line Gola exams	4
If a candi	date fails an 'on line' exam (underpinning knowledge) and then achieves a pass grade	4
Assessment of underpinning knowledge for 2330 Level 3 is via question papers provided by		4
We have some Level 3 candidates who failed the short answer test when it was still 8		4
What sho	uld centres do if they identify suspected errors on the GOLA tests?	4
4	Smartscreen	5
Is this qua	alification available on Smartscreen?	5
What do	centres do if they identify discrepancies in the content of Smartscreen?	5
5	Assignments	6
How do centres go about devising their own assignments?		6
Where can I get copies of assignments?		6
Are the times given in the sample assignments minimum times for completion?		6
Can the assignments be split across more than one day?		6
Can centres use the same assignment more than one year running?		6
Can centi	Can centres combine assignments for more than one unit eg use one test rig for both units?	

## 1 General Questions

#### Who is this qualification for?

This award is aimed at candidates who

- are following Electrical Modern Apprenticeship programmes
- who do and do not have access to an N/SVQ
- wish for career progression within the electrotechnical industry.

#### What level is this qualification available at?

Levels 2 and 3

#### What are the Guided Learning Hours (GLH) for this qualification?

Level 2 – 500 hours

Level 3 – 250 hours

#### What is the QCA reference number?

100/3569/2

100/3602/7

#### Which qualifications are related to this one?

NVQs at Levels 2 & 3 (City & Guilds 2356)

#### What progression to other qualifications is available?

This award is designed to contribute towards the knowledge and understanding for Electrotechnical NVQs at Levels 2 & 3 (City & Guilds 2356), containing skills and knowledge which reflect the scope of the National Occupational Standards.

2381 Requirements for Electrical Installations: (BS7671: June 2001) (IEE Wiring Regs 16th edition)

2391 Inspection, Testing and Certification of Electrical Installations

2377 Code of Practice for In-service Inspection and Testing of Electrical Equipment

## 2 Specific questions

# Is there a solid competent ready point of contact for centres, giving advice help and support?

Your first point of contact for technical advice and support should be your EV.

#### The science in Level 2 seems to repeat itself in Level 3. Is there a reason for this?

Some science must be covered at both levels as they are stand alone qualifications. Level 2 prepares candidates for Level 3. The science content at Level 3 is more in-depth and covers new areas.

## Are students allowed to make reference to the on-site guide and BS 7671 while answering underpinning knowledge questions?

Please refer to the document "Permitted reference material" or follow the link below.

http://www.cityandguilds.com/cps/rde/xchg/SID-0AC0478C-B3E1D440/cgonline/hs.xsl/1775.html

# Is the City and Guilds 2330 qualification on the National Qualifications Framework (NQF) and is the scheme accredited by the Qualifications and Curriculum Authority (QCA)?

Yes – all routes at both levels 2 and 3 are QCA accredited and on the NQF.

#### Are there any sample questions for the online exams?

Yes. There are sample questions available on Smartscreen. There are some also available on the City & Guilds website.

#### Do the Guided Learning Hours include time for assessment?

This will depend on the individual funding arrangements of centres.

# 3 Underpinning knowledge questions and on-line Gola exams

If a candidate fails an 'on line' exam (underpinning knowledge) and then achieves a pass grade on the  $2^{nd}$  or  $3^{rd}$  attempt, can the candidate receive a grade higher than a pass?

Yes. The GOLA system will provide the grade achieved for that test on that date regardless of whether the candidate has sat the test before.

Assessment of underpinning knowledge for 2330 Level 3 is via question papers provided by C&G. What should centres do if an error is identified in any of these questions and the marking paper?

If centres have found suspected errors in the question banks please notify the 2330 Coordinator in the Building Services team on 020 7294 2716 so that we can investigate and reissue an amended version if necessary. In the meantime assessors may use their professional discretion.

We have some Level 3 candidates who failed the short answer test when it was still 8 questions in 1 hour. Do they now need to re-sit the 16 question test?

All candidates should take the 16 question test.

#### What should centres do if they identify suspected errors on the GOLA tests?

City & Guilds welcomes any comments from candidates via their centres, whether related to the GOLA banks or not, and will take all feedback into consideration. Please email **tery.pardo@cityandguilds.com**, giving as much detail about the question/s as possible.

#### 4 Smartscreen

#### Is this qualification available on Smartscreen?

Yes. Register for Smartscreen to make use of centre support materials for this qualification. More materials are being developed to add to the facility.

#### What do centres do if they identify discrepancies in the content of Smartscreen?

Please notify the Smartscreen team with any feedback/comments/potential errors.

www.smartscreen.com

## 5 Assignments

#### How do centres go about devising their own assignments?

Centres have the option of using the sample assignments provided by City & Guilds or devising their own. By devising their own, centres can design assignments to accommodate needs and resources specific to the centre. Centres who wish to devise their own assignments should follow the assignment specification/templates. These templates are found in the City & Guilds website. They give the specification for the assignment and describe what should form the content of the assignment, descriptions of the outcomes required and marking/grading criteria. It is possible that assignments could be devised to cover more than one unit - so long as they meet the criteria outlined in the documentation.

All such assignments must be approved for use by an EV. Level 3 assignments contain underpinning knowledge questions provided by City & Guilds. It is not a requirement for centres to devise their own underpinning knowledge questions or question papers as these are provided by City & Guilds.

#### Where can I get copies of assignments?

Assignments can be downloaded from the City & Guilds website. Follow specific instructions on the website to be able to obtain the passwords for each assignment.

#### Are the times given in the sample assignments minimum times for completion?

The timescales given (eg 10 hours) are recommended timescales only. It may take some candidates less times to complete some of the assignments. Many centres are running assignments within the recommended time through careful planning and preparation. Centres may be able to devise alternative assignments which meet the criteria in the template, but take less time to complete.

#### Can the assignments be split across more than one day?

Yes. Centres should consider any risk to the qualification and use the same marking criteria.

#### Can centres use the same assignment more than one year running?

Yes, this is acceptable, but centres should make their EV aware. Should centres prefer to produce their own assignment, templates are available from the City & Guilds website to download.

## Can centres combine assignments for more than one unit eg use one test rig for both units?

Yes this is acceptable provided that the assignment meets EV approval.